

Cancellation Information and Procedure

All cancellation requests must be put in an email and sent to info@infinity-fitness-uk.com for our Kingshill site and info@margate-infinity-fitness.uk for our Margate site.

If in a 12 month contract, you are not eligible to cancel until the full term has been met. We require 1 full paid months notice, to avoid the contract converting into a rolling contract notice must be given before the 11th installment.

After the 12 month, your contract will automatically convert into a rolling contract and 1 full paid months notice will apply for canceling.

Our rolling contract requires 1 full paid months notice, we do allow a grace period of up to 4 days past the DD collection date. After this you would be subject to the next months payment.

All above contracts will continue unless notice is given to cancel in writing, we do not accept a verbal request to cancel.

As with all contracts there is a 14 day cooling period however all pro rata payments and joining fees are non refundable.